

Applicant: EBERLE *et al.*  
Serial No: 10/072,898  
Filing Date: February 12, 2002  
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## IN THE UNITED STATES PATENT &amp; TRADEMARK OFFICE

IN RE PATENT APPLICATION OF:	Hannes EBERLE <i>et al.</i>
SERIAL NO.:	10/072,898
FILING DATE:	FEBRUARY 12, 2002
ATTORNEY DOCKET No.:	067220-0313074
CONFIRMATION NO.:	3570
ART UNIT:	2614
EXAMINER:	JOSEPH T. PHAN
FOR:	SYSTEM AND METHOD FOR THE CREATION AND AUTOMATIC DEPLOYMENT OF PERSONALIZED, DYNAMIC AND INTERACTIVE VOICE SERVICES WITH CUSTOMIZED MESSAGE DEPENDING ON RECIPIENT

RESPONSE TO NON-FINAL  
OFFICE ACTION dated  
07 July 2009

MAIL STOP AMENDMENT  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA. 22313-1450

Dear Sir:

In response to the Non-Final Office Action mailed **July 7, 2009**, please amend the above- identified application as follows:

**Amendments to the Claims begin on page 2 of this paper.**

**Remarks begin on page 11 of this paper.**

It is not believed that extensions of time or fees for net addition of claims are required beyond those that may otherwise be provided for in documents accompanying this paper. However, if additional extensions of time are necessary to prevent abandonment of this application, then such extensions of time are hereby petitioned for under 37 C.F.R. § 1.136(a), and any fees required therefore (including fees for net addition of claims) are hereby authorized to be charged to Deposit Account No. 033975 (Ref. No. 067220-0313074).